

FIR v1.2 Certification FAQs

General Questions

Is certification required?

Yes, all sponsors/processors must be certified for FIR 1.2.

Who is required to be certified?

Certification is at the processor level. Once a processor is certified then all plans for which they process are covered under the certification. If you are a Plan and need confirmation of certification, please contact your processor.

What is the certification deadline?

Certification testing ends on June 15, 2012; however, you must submit your Certification Test Schedule Request Form by May 1, 2012 to ensure connectivity is available for testing. There is no deadline for new processors seeking certification after June 15, 2012

How do I schedule testing/certification?

1. Review the Certification Testing Process.
2. Complete the Certification Test Scheduling Request Form.
3. Complete the Certification Readiness Information Form.
4. Send the completed forms via email to TBTSupport@relayhealth.com.
5. A RelayHealth representative will contact you to schedule the testing.

The scheduling form is necessary to determine if testing will be in your production or test environment and to ensure that the connections are available and if not allow time to get them in place. Scheduling is dependent on the availability of connectivity.

FIR v1.2 Test Data

What level of detailed information is needed on the test data (name, member id, balances, etc.)?

Refer to the Certification Readiness Form, which contains the fields that you will need to complete.

Do you have a spreadsheet format that you would like us to send the test data information to you?

No, however you should refer to the Certification Test Readiness Form which can be found under the related Documents section at <https://medifacd.mckesson.com/FIR/Certification-And-Testing/>. This form contains the fields that you will need to complete.

Can you tell me for the FIR certification if we are supposed to use the eligibility data on your test cases or are we supposed to supply it to you?

No, you do not need to supply eligibility data. RelayHealth has predefined the eligibility values within the certification readiness form which can be found under the Related Documents Section at <https://medifacd.mckesson.com/fir/certification-and-testing/>

Do we need to get certified with the test cases provided to obtain a Vendor Certification ID?

A Vendor Certification ID is not required however, if your processor is not certified, FIR transactions will not be sent to your processor and RelayHealth is required to notify CMS of non-compliance.

Will you accept a reject code of 65 on test TSTFIR002?

No, these test scenarios were built based on specific reject codes as defined by the NCPDP FIR Task Group. If additional test cases are needed, please submit a request to the FIR Task Group for review. If request is approved, then document the changes.

We agree that reject code 65 is more appropriate for what is being defined, based on the summary. Please feel free to request this addition or change through the Task Group. We would recommend asking to include 65, 52 or both as valid reject codes and if approved we can update the test scenarios.

Will you accept an 'A' on the header status for tests TSTFIR003 and TSTFIR007?

No. The header is being rejected therefore the transaction response states that the Header must be an 'R'. 'A' is not acceptable. Header response status 501-F1 must be an 'R', if the transaction is rejecting because of an invalid or incorrect field in the header. If the header is rejected, then by default the transaction response status would have an 'R' as well.

FIR v1.2 Production Transmissions

Is a batch version for FIR transactions available?

No, FIR transactions are real-time only.