

Privacy Notice - MedifacD

Effective Date: October 13, 2017

At RelayHealth Pharmacy Solutions ("RelayHealth" or "we"), a business unit of McKesson Rx Technology Solutions, we value the trust that health plans or payers place in us to appropriately use and protect personal information. This Privacy Notice informs visitors and regular users of RelayHealth's MedifacD website ("site") about the purposes for which RelayHealth may collect, use and share personal information and how it is protected. We want you to be clear how we're using personal information and the ways in which we protect this information. By using this site, you accept the privacy practices presented in this Privacy Notice. We encourage you to read this Privacy Notice in full to understand our privacy practices before using this site or submitting any personal information.

Scope

This Privacy Notice applies only to the RelayHealth MedifacD site (medifacd.mckesson.com). RelayHealth affiliates and subsidiaries may have separate websites, subdomains, and applications through other web, mobile, cloud or SaaS platforms which are not subject to this Privacy Notice. Additionally, RelayHealth business partners and other third parties may have their own websites and services with separate privacy practices. We encourage you to read their privacy notices and understand their privacy practices.

Personal Information We Collect

When you use this site, we may collect personal information about you. Personal information is any information accessed, collected, or used by us that identifies an individual, or can reasonably be used to identify an individual, whether directly or indirectly. The personal information we may collect includes, but is not limited to:

- Name
- Contact information, such as business telephone number and email
- User behavioral information and unique identifiers, such as your IP address, browser type, operating system, navigation and clickstream behavior from actions that you take on this website

Tracking Technologies We Use

We use various technologies to collect personal information about visitors and users of this site. These technologies include the following:

- Web server logs
 - As is true of most websites, we gather certain information automatically and store it in log files. This information may include IP addresses, browser type, operating system, date/time stamp and/or clickstream data. We do not link this automatically collected data to other information we collect about you.
- Cookies and Similar Technologies
 - We utilize cookies and similar technologies. Cookies uniquely identify your device associated with this website. You can control the use of cookies by adjusting your browser preferences at any time. If you reject cookies, you may still use this website, but your ability to use some features or areas of this website may be limited.

These technologies are used to measure how you interact with this site in order to improve the user experience. We may receive reports based on the use of these technologies from companies such as Google Analytics on an individual as well as aggregated basis. To learn more about Google Analytics' privacy practices and opt-out, click [here](#).

How We Respond to “Do Not Track” Signals

Some web browsers have a "Do Not Track" feature. This feature allows you to tell websites you visit that you do not want to have your online activity tracked over time and across websites. These features are not yet uniform across browsers and not broadly supported. This site is not currently set up to respond to those signals.

How We Use the Personal Information Collected

We may use the personal information we collect for purposes such as:

- Customer and troubleshooting support
- Reporting or data analytics services

How We Share Personal Information Collected

- We do not sell personal information about you to third parties.

- We may share anonymized and/or non-personally identifiable information that we collect with Google Analytics.

We may also need to share information with companies, organizations or individuals outside of RelayHealth if we have a good faith belief that access, use, preservation, or disclosure of that information is reasonably necessary to:

- Meet applicable laws, regulations, legal processes or enforceable governmental requests
- Enforce applicable Terms of Service, including investigation of potential violations
- Detect, prevent, or otherwise address fraud, security or technical issues
- Protect against harm to the rights, property or safety of our users, Relay Health, or the public as required or permitted by law
- Engage in a merger, acquisition, reorganization, or sale of all or a portion of RelayHealth assets.

Your Choice

Where appropriate or legally required, we will describe how your information that we collect through this site will be used and will provide choices about whether to allow us to engage in that use. To exercise your choice, you may discontinue information collection by deleting cookies in your web browser or discontinue accessing the site altogether.

Retention of Information

We will retain your personal information for as long as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

Health Insurance Portability and Accountability Act ("HIPAA")

As a key provider of services and technology to the healthcare industry, Relay Health has implemented programs to address the privacy and security requirements of HIPAA.

Children's Privacy

This site is not intended for any user under the age of 13, and we do not knowingly collect personal information from children under the age of 13. We request that children under the age of 13 not submit any personal information through this site.

How We Protect Your Information

RelayHealth has established appropriate physical, electronic and administrative safeguards to protect the information we collect from or about our users. We restrict access to personal information to RelayHealth employees, contractors and agents who need to know that information to process it for us, and who are subject to confidentiality obligations.

Changes to this Privacy Notice

We may periodically update this Privacy Notice to describe new features, products or services we offer and how it may affect our use of personal information about you and your controls. Since we may change this Privacy Notice, we recommend that you check the current version available from time to time. If we make changes to this notice, we will update the "Effective Date" at the beginning of this notice.

Contact Information

If you have questions or concerns about this Privacy Notice, our information handling practices, or any other aspect of privacy and security of your personal information, please contact us at: Privacy@McKesson.com.

You may also write to us at:

McKesson Corporation
ATTN: Privacy Officer (Privacy Notice, RelayHealth MedifacD)
2 National Data Plaza NE, 3rd Floor
Atlanta, GA 30329